

Yamaguchi Prefecture COVID-19 Hotline

Now Available

Yamaguchi Prefecture is opening a hotline dedicated to COVID-19 consultations on symptoms, preventative measures, and testing. It is available 24 hours a day 7 days a week with dedicated staff on the line starting on August 24, 2020 from 9 am.

Yamaguchi Prefecture COVID-19 Hotline

☎ 083-902-2510

(24 hours a day 7 days a week)

*With the opening of the dedicated consultation hotline, the prefecture health promotion section consultation phone number (083-933-3502) ended its service in August.

*The telephone numbers of wellness centers (including Shimonoseki City) previously used for consultations for returnees and those who have been in contact with the virus will be integrated into this dedicated hotline

【How it works】

① Consultation from someone who suspects having the virus

② Consultation on preventative measures

③ Contact public health center if it seems necessary to be tested due to symptoms

④ The consultant will be contacted from the public health center if testing is required

《Consultation center for returnees and those who may have been in contact with the virus》

Iwakuni Health and Wellness Center
Yanai Health and Wellness Center
Shunan Health and Wellness Center
Yamaguchi Health and Wellness Center
" Hofu Branch
Ube Health and Wellness Center
Nagato Health and Wellness Center
Hagi Health and Wellness Center
Shimonoseki Health Center

**COVID-19
Hotline
083-902-2510**

Request to the Residents of Yamaguchi Prefecture (August 24, 2020)

If any of the below statements apply to you, please consult the COVID-19 hotline immediately.

(Please make sure to contact us before visiting a medical center)

☆If you have strong drowsiness (malaise), breathlessness (dyspnea), or fever

☆ Those who are likely to become seriously ill (※) and have relatively mild cold symptoms like cough and fever

(※) If you are elderly, have underlying conditions such as diabetes, heart failure, respiratory disease (COPD, etc.), on dialysis, use immunosuppressants or anticancer drugs, etc.

Those other than the people listed above but relatively mild cold symptoms like cough and fever have continued.

- For pregnant women, please contact us as soon as possible just in case.
- For children, consultation with a pediatrician is desirable. Please consult your pediatric medical institution or the COVID-19 Hotline.
- You can still consult us even if you do not meet the above conditions.

《Things to keep in mind before consultation》

○ If you have a cold symptom such as fever, please take a day off from school or work, refrain from going out, and measure and record your body temperature every day.

○ If you have a chronic illness and your symptoms change, please contact your doctor etc. by telephone first.